

# **Notice:**

**Telephone system changes: Effective January 13, 2020**

**Effective January 13th, 2020 Combined Public Communications made changes to the inmate telephone system. Please read the below listed changes:**

## **Prepaid Phone Accounts:**

Family and friends are able to set up prepaid accounts from outside the facility by calling CPC customer service at 1-877-998-5678 or on-line at [www.inmatesales.com](http://www.inmatesales.com). Acceptable forms of payment include major credit and debit cards.

Family and friends can still utilize the kiosk, located in the jail lobby, to deposit money on an inmate's commissary account to place phone calls.

Customers with remaining funds on Securus prepaid accounts should contact Securus directly at 1-800-844-6591 to request potential refunds as we cannot automatically transfer these balances.

## **Telephone Usage:**

All calls will require you to dial the area code and number in order to complete the call.

## **Call Rates:**

### **Direct Pay & PIN Debit**

	<b>Rates</b>
Local Calls	\$0.21/minute
Toll Calls & Long Distance In State	\$0.21/minute
Long Distance Out of State	\$0.21/minute

**\*Taxes on calls and fees for deposits may apply where applicable.**